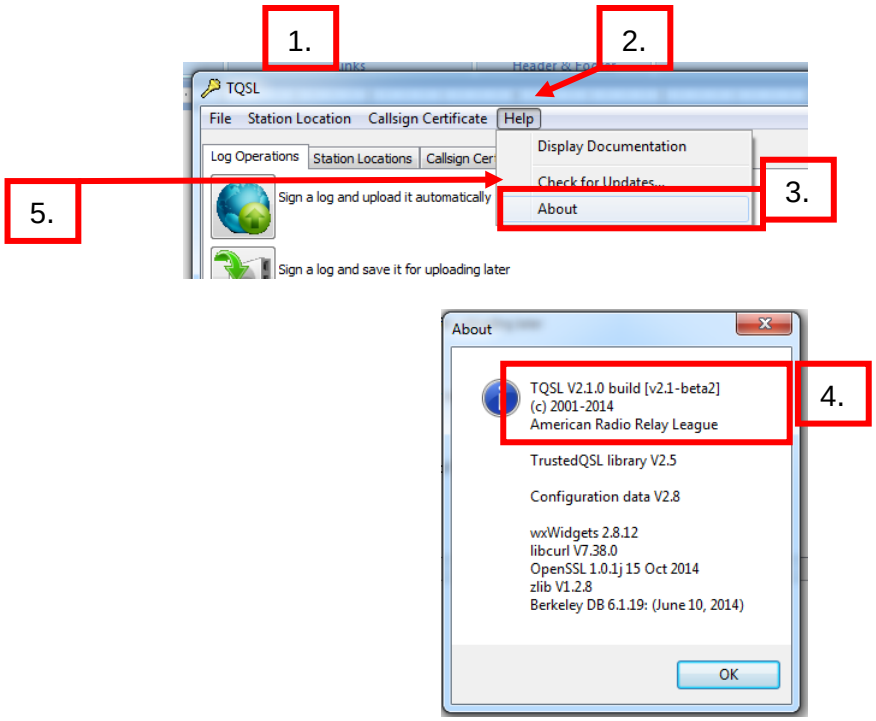
Verify You Have The Most Current Version of TQSL

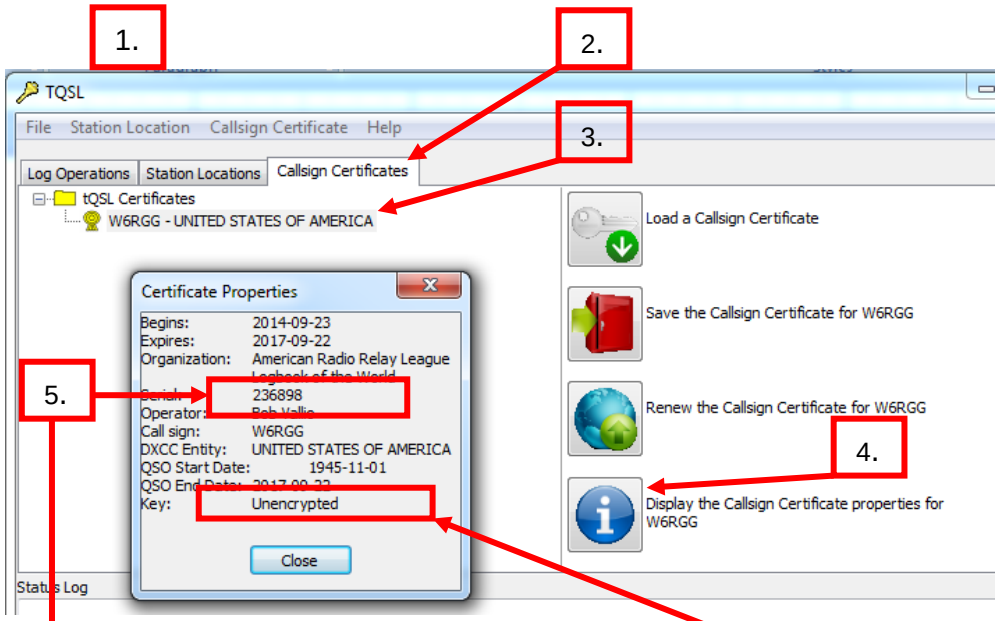
1. Open TQSL.
2. Select Help menu
3. Select About to display the TQSL information panel.
4. The version is displayed on the first line.
5. Check for updates in the help menu

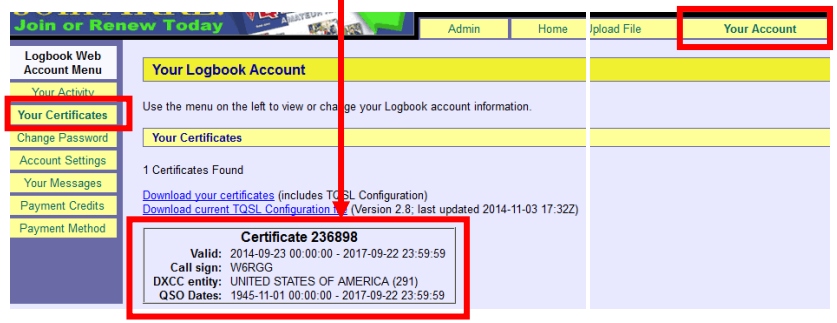


TQSL Troubleshooting

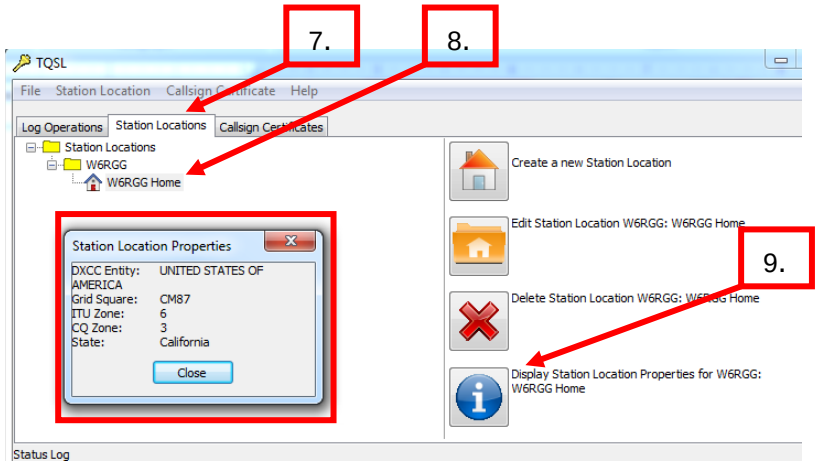
Validating TQSL Call Sign Certificates

1. Open TQSL
2. Select Call Sign Certificates Tab.
3. Click on call sign certificate.
4. Click [Display call sign certificate properties] icon.
5. Compare the serial number of the call sign certificate in your TQSL application to the serial number display on the call sign certificate in your LoTW account. <u>These must match.</u>
6. If they don't match you will have to delete the call sign certificate and request a new one.





* "Unencrypted" indicates this call sign certificate is not password protected.

Validating TQSL Station Locations

7. Click the Station Locations tab.
8. Click on the little house station location icon.
9. Click [Display station location properties] icon.
10. If the information is complete then close the information box. TQSL is properly configured and you should be able to sign and upload you logs using TQSL. https://lotw.arrl.org/lotw-help/sgnupload/
11. If there is no station location create a new location.
12. Edit the station location if the information is not correct.