

July 6, 2004

Cumberland Electric Membership Cooperative
Carl Wilson, Chief Executive Officer
P. O. Box 3300
Clarksville, TN 37043-3300

Dear Mr. Wilson:

RE: Warning Notice--Enforcement Case EB-2003-150

On March 20, 2001, you were notified by the Deputy Chief of the Consumer Information Bureau of power line-related interference to < Name Deleted > of Springfield, Tennessee. In your response to that letter you provided various documentation of the < Name Deleted > problem. Your staff recommended that < Name Deleted > install insulators in the guy wires on his antenna structure to "limit electrical current that circulates through the guy wires due to ground potential gradient differences," and to install a "grounding mat system" to "lower the grounding resistance of his tower."

We notified you by letter dated June 7, 2001, (copy enclosed) that your recommendations were not technically sound, and we stated that we knew of no power line-related noise problem in such cases associated with antenna guy wires.

The radio interference generated by your power line hardware continues to detrimentally affect consumer equipment in the < Name Deleted > home, including television and telephone devices. From March 15 through March 19, 2004, an RFI consultant retained by your company analyzed your company's hardware near the < Name Deleted > residence and found 14 defects. These problems were detailed to you in writing.

There were several additional problems not on the consultant's list but apparently very simple to repair, and which were explained by the consultant to your company personnel working on the matter. As of June 28, 2004, those problems have apparently not been repaired. Despite numerous requests, we have not heard from your counsel regarding the status of the defects additional to those on the consultant's list. **Please be advised that if these problems are not repaired by July 30, 2004, we will initiate enforcement action in this matter.**

Enclosure: 1

CC: Roger A. Maness, Esquire
Linda Geary, Consumer Protection Specialist, Division of Consumer Affairs, Department of Commerce and Insurance, State of Tennessee