

Report of the Programs and Services Committee

July 2010 ARRL Board Meeting

Document #17

The Programs and Services Committee is pleased to present its report to the ARRL Board.

We would like to thank the prior PSC Committee for their help and guidance for us to get a good start on things.

This committee determined early on that we would split the committee into two sub-committees focusing on 1) Awards and Contesting, and 2) Field Organization and other matters. The idea was to give committee members the opportunity to use their strengths in areas of interest and/or expertise.

We also established a log to keep track of items referred to the committee. By May 1st, the committee had 42 items referred to it. These items were referred or requested by the Field Organization, ARRL staff, ARRL Directors and Advisory Committees.

The questions, comments and suggestions received from members have been interesting and appreciated, but we felt it important for them to work through their individual Division Director.

A number of these requests/referrals were to be referred to the appropriate sub-committee or advisory committee for discussion and recommendation for the entire PSC committee.

Committee members met three times by teleconference/webinar and once for an in-person meeting in Newington.

We have received a number of nominations for the various ARRL awards for our committee discussion and recommendations that we will be focusing on at our July 15th PSC meeting. These nominations were received for the Joe Knight Distinguished Service Award, Hiram Percy Maxim Award, Doug DeMaw W1FB Technical Excellence Award, and the Herb Brier Award. That is encouraging to see the interest in these awards that we are getting some good nominations.

We also excited about some recommendations for some staff members to be recognized for going above and beyond.

We are excited about some of the motions you will see from the committee later this month.

On another note, reading the Contesting Advisory Committee report for the July 2010 Board Meeting was disturbing in that morale of the committee members has been declining and attributing that to the lack of meaningful work to perform and lack of feedback from the PSC.

The PSC Chair called the CAC Chair, Dick Green WC1M to discuss the issue and assure him that the PSC felt the Advisory Committees' work was very important and integral to ARRL's well being and success. An invitation to address the PSC Committee on July 15th was extended

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to CAC Chair Dick Green so PSC Committee members can hear first-hand what the Advisory Committees face and how we can better utilize and appreciate their work.

The new website has presented some new opportunities and challenges for our members, especially those who use the back-office part of the website in providing service for our members. Our Section Managers and Field Organization appointees, who use the website for appointments, newsletters, etc, and our Directors/Vice Directors have been challenged with providing a quality service for our membership. We all look forward to the website project completion.

We appreciate the help and assistance from our ARRL Staff members, staff officers, volunteer officers, Section Field Organization members, Advisory Committee members, Directors and Vice-Directors during the past several months.

PSC Members:

Vice Director Dwayne Allen WY7FD, PSC Secretary
Director Mickey Cox K5MC, VUAC Liaison
Director Bill Edgar N3LLR, Chair
Director Frank Fallon N2FF, CAC Liaison
Director Greg Sarratt W4OZK, ECAC Liaison
Director Greg Widin K0GW, DXAC Liaison

Staff:

Harold Kramer WJ1B
Dave Patton NN1N
Dave Sumner K1ZZ, ARRL CEO